



DTAC Compliance Services

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Background

The Digital Technology Assessment Criteria (DTAC) was officially launched in 2021 and acts as a centrally developed guide for healthcare organisations in the UK to perform an initial vetting exercise on technology vendors across a number of compliance areas. The DTAC areas that need to be answered by vendors can be found online, but in brief they are as follows:

- **Value Proposition**
- **Clinical Safety** – Full compliance with DCB0129, provision of a named Clinical Safety Officer (CSO) and Medical Device Eligibility are required in this section
- **Data protection** – A nominated Data Protection Officer (DPO), Data Security and Protection Toolkit compliance, related Data Protection Impact Assessments (DPIAs) and mitigations need to be outlined here
- **Technical Security** – A range of technical security questions and processes need to be answered or provided here
- **Interoperability Criteria** – Compliance with interoperability standards, best practices and personal health data standards needs to be shown in this section
- **Key Principles for Success** – In this section, vendors need to document or provide compliance with usability and accessibility and information about their ways of developing and maintaining the product in line with the NHS Service Standard Points

Challenge

The main challenge we see with navigating these criteria is managing the sum total of all of these in an effective and efficient way. There are a substantial number of compliance standards and questions to cover here and it is a sizeable exercise for any vendor, be they a global multi-national corporation or an SME or start-up. Furthermore, vendors need to ensure that this isn't just a tick box exercise and make sure that the core principles are built into the product on an ongoing basis.

Solution

At the AbedGraham Group, we can assist vendors of any size in navigating the complexities of these compliance standards and ensuring true ongoing quality. We have undertaken DTAC compliance work for companies across the full spectrum of healthcare and can help in all the categories mentioned above including:

- **Value Proposition** – Our extensive benefits realisation expertise can be included here
- **Clinical Safety** – As one of the longest serving providers of DCB0129 services in the UK, we can manage all aspects of this area on your behalf
- **Data Protection** – Our experience in data protection allows us to answer any DSP Toolkit or DPIA questions you may have
- **Technical, Interoperability and Key Principles for Success** – Our extensive client work has given us an unrivalled ability to manage any vendor through the suite of technical and user questions provided

Timeline

The timeline for compliance will vary depending on the completeness of the existing DTAC documentation, but the majority of the sections can be developed, managed and written up within a 6-8 week period.